

KEY CONTACTS FOR MEMBERS

Service	Company	Contact Information
<p>Medical or Dental Claims: Customer Service and for Preferred providers in WA & AK</p> <p>Preferred providers (Outside WA & AK) Online Provider Directory (Outside WA & AK)</p>	<p>Premera Blue Cross (PBC)</p>	<p>P. O. Box 91059 Seattle, WA 98111-9159 ☎ (425) 918-5900 ☎ (800) 722-1471 www.premera.com (WA & AK)</p> <p>☎ (800) 810-BLUE www.bluecares.com (BlueCard)</p>
<p>Medical or Dental Claims: (Groups in Clark County only) Customer Service</p>	<p>LifeWise Health Plan of WA (LWHPW)</p>	<p>PO Box 91059 Seattle, WA 98111 ☎ (425) 672-4777 ☎ (800) 592-6804</p>
<p>Mail Order Prescription Drug Claims (applicable to ALL medical plans)</p> <p>Retail Prescription Claims</p>	<p>Medco Health RX Services</p>	<p>P.O. Box 650022 Dallas, TX 75265-0022 ☎ (800) 391-9701 Fax: (888) 327-9791</p> <p>P.O. Box 1528 Lee's Summit, MO 64063-1528 ☎ (800) 871-7138</p>
<p>Death or Dismemberment Claims (AD&D): Long and Short Term Disability Claims (LTD/STD) Eligibility/Evidence of Insurability</p>	<p>LifeWise Assurance Company (LWAC)</p>	<p>Susan Powers (Life Claims) ☎ 425-918-5708 susan.powers@lifewiseac.com</p> <p>Tia Blanchard (Disability Claims) ☎ 425-918-4575 tia.blanchard@lifewiseac.com</p> <p>Linda Valentine (Eligibility) ☎ 425-918-4581 linda.valentine@lifewiseac.com</p> <p>7001 220th Street SW, Building 2 Mountlake Terrace, WA 98043 ☎ (425) 918-4575</p>
<p>Vision Service Plan Claims:</p>	<p>Vision Service Plan (VSP)</p>	<p>P.O. Box 997105 Sacramento, CA 95899-7105 ☎ (800) 877-7195 www.vsp.com</p>