

Key Contacts for Employers

Service	Company	Contact Information
Employer Billings, Premium Payments, (Payment by faxed check requires authorization), Enrollment, Eligibility, COBRA, Booklets, Trust Correspondence & Other Supplies:	Benefit Solutions, Inc. (BSI)	Physical Address: 12121 Harbour Reach Dr., Suite 105 Mukilteo, WA 98275 Mailing Address: P.O. Box 6 Mukilteo, WA 98275-0025 ☎ (425) 771-7359 Fax: (206) 859-2631 Email: customerservice@bsitpa.com Fulfillment/Supplies: Email: shipping@bsitpa.com
Medical or Dental Claims: Customer Service and for Preferred providers in WA & AK Preferred providers (Outside WA & AK) Online Provider Directory (Outside WA & AK)	Premera Blue Cross (PBC)	P. O. Box 91059- Seattle, WA 98111-9159 ☎ (425) 918-5900 ☎ (800) 722-1471 www.premera.com (WA & AK) ☎ (800) 810-BLUE www.bluecares.com (BlueCard)
Medical or Dental Claims: (Groups in Clark County only) Customer Service	LifeWise Health Plan of WA (LWHPW)	PO Box 91059 Seattle, WA 98111 ☎ (425) 672-4777 ☎ (800) 592-6804
Mail Order Prescription Drug Claims (applicable to ALL medical plans) Retail Prescription Claims	Medco Health RX Services	P.O. Box 650022 Dallas, TX 75265-0022 ☎ (800) 391-9701 Fax: (888) 327-9791 P.O. Box 1528 Lee's Summit, MO 64063-1528 ☎ (800) 871-7138
Death or Dismemberment Claims (AD&D): Long and Short Term Disability Claims (LTD/STD) Eligibility/Evidence of Insurability	LifeWise Assurance Company (LWAC)	Susan Powers (Life Claims) ☎ 425-918-5708 susan.powers@lifewiseac.com Tia Blanchard (Disability Claims) ☎ 425-918-4575 tia.blanchard@lifewiseac.com Linda Valentine (Eligibility) ☎ 425-918-4581 linda.valentine@lifewiseac.com 7001 220 th Street SW, Building 2 Mountlake Terrace, WA 98043 ☎ (425) 918-4575
Vision Service Plan Claims:	Vision Service Plan (VSP)	P.O. Box 997105 Sacramento, CA 95899-7105 ☎ (800) 877-7195 www.vsp.com